



We are devoted to providing our customers with premium high performance products. If you are not completely satisfied with our golf ball (Z-URC, Z-URS, Trispeed, AD333, Soft Feel or Soft Feel Ladies) for any reason, we will give you your money back*.

To receive your full money back refund:

- 1) Complete this form containing your reason for not being satisfied.
- 2) Provide the original receipt (photocopies will not be accepted).
- 3) Include two Srixon balls for every three purchased, which must be received in their original packaging.
- 4) Mail the completed form, original receipt and packaged Srixon balls to:

Cleveland Golf / Srixon Canada
Attn: Srixon Money Back Guarantee
Unit 104-19099 25th Ave,
Surrey, British Columbia
V3S 3V2

For any questions regarding the Srixon Money Back Guarantee, contact us at 1-877-202-4653

Phone Number: () _____

First Name: _____ Last Name: _____

Address: _____ Apt#: _____

City: _____ Province: _____ Postal Code: _____

Date of Birth (MM/DD/YY): _____

Ball Returned (circle one): Z-URC Z-URS Trispeed AD333 Soft Feel Soft Feel Ladies

Reason for return (minimum of 15 words)

I know this is crazy, but I just did not like my Srixon balls because...

*Use back side if necessary

Handicap: _____

Preferred golf ball: _____

E-mail Address: _____

Yes, I would like to receive an invite to become a member of Srixon's True Players

Geared toward dedicated golfers who are also life's true players, Srixon's True Players is an exclusive online community of in-the-know enthusiasts and opinion leaders. Members get access to a host of valuable resources and a network of leaders like them, helping to improve their game and keep them on the insider track...both in golf and with the things they love about life.

***Additional Terms:**

Please allow 30 days for receipt of your refund. No responsibility will be accepted for claims lost, delayed in mailing, illegible or incomplete. Srixon/Cleveland Golf will not accept any responsibility for costs associated with the return or proof of delivery of product. This guarantee is limited to the purchase price and excludes any incidental or consequential damages, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This guarantee gives you specific legal rights and you may also have other rights, which vary from state to state. This offer cannot be used in conjunction with any other Srixon offer. The Srixon Money Back Guarantee is open to Canadian residents age 18 or over but excludes employees of SRI Sports Limited. Offer expires December 31, 2009.

FOR OFFICIAL USE ONLY:

GL# 500.9033

Approved By: _____	Amount Refunded: _____
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